

**TIQM<sup>®</sup> MASTERY SERIES:**  
**A Comprehensive Training Program for TIQM Quality System Certification**

September 14-17, 2009  
INFORMATION IMPACT International, Inc. Office  
Brentwood, Tennessee

**How to Register:**

Mail to: Information Impact Int'l., Inc., 871 Nialta Lane, Suite 100, Brentwood, TN 37027

Fax to: +1-615-837-8804

OR Call: +1-615-837-1211 to register by phone

Name \_\_\_\_\_ Job Title \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip/Postcode \_\_\_\_\_ Country \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_ E-mail \_\_\_\_\_

Please indicate any special needs or dietary restrictions: \_\_\_\_\_

Check here if you are an IAIDQ member  Check here if you are a DAMA member. If so, which chapter? \_\_\_\_\_

How did you hear about the TIQM Mastery Series? \_\_\_\_\_

**Check seminar(s) registering for:**

IQ 301: Measuring the Costs of Poor Quality Information, Mon-Tues, September 14 & 15

IQ 411: Conducting Information Process Improvement, Thurs-Fri, September 16 & 17

<p style="text-align: center;"><b>Seminar Schedule:</b> 8:00-8:30 am Registration 8:30 am - 4: 30 pm Seminar 12:00 pm - 1:00 pm Lunch <i>Seminar will conclude at 3:30 pm on September 15 &amp; September 17</i></p>
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**Registration Fees:**

Lunch, refreshment breaks & course materials included in package price

	Commercial Organizations	Gov't & Non-Profit Organizations
2 Days	<input type="checkbox"/> \$1,195	<input type="checkbox"/> \$1,095
4 Days	<input type="checkbox"/> \$1,795	<input type="checkbox"/> \$1,695

10% discount to DAMA, IDMA and IAIDQ members. Must be a member at time of seminar. (Not to be used in conjunction with any other discount.)

Check Amt \$ \_\_\_\_\_  Please invoice me  Purchase Order # if applicable \_\_\_\_\_ (enclose copy)

**\*\*Note:** We must have a credit card number to guarantee your reservation if invoicing. If payment is not made by September 14, your credit card will be billed for your registration amount.\*\*

Visa  MasterCard  AmEx Expiration Date: \_\_\_\_\_

Card Number: \_\_\_\_\_ CVV2 Code: \_\_\_\_\_

Cardholder's Name (print): \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_

**Reservation Cancellation Policy:**

**Substitutions are always allowed.** A complete refund will be given if canceling by August 17, 2009. Cancellations received on or after August 18, 2009 are subject to a service charge of \$150.00. In fairness to all participants, confirmed participants who do not cancel by August 31, 2009 are liable for the entire fee.